



05<sup>th</sup> NOV 2013

Israel Customs Advance information requirements

Dear valued customer,

Following previous announcements by The Israeli State Customs authorities, which were published to all airlines and IATA certified agents, as of November 15, 2013 all carriers will be required to provide Israeli customs with advance electronic information (AEI) for goods imported into Israel.

Therefore, you are required to provide C.A.L. with complete and accurate data contained in both master and house AWB with respect to each shipment prior to manifesting on C.A.L. flights into TLV. The data is to be submitted by C.A.L. up to 8 hours prior to the arrival of long-haul flights or up to 4 hours prior to the departure of short-haul flight.

In order to meet the above regulations you are hereby requested to deliver the FWB and FHL messages for all masters and house AWB's into C.A.L.'s IT system. This data is essential to maintain data accuracy and smooth customs handling at Tel-Aviv.

In case an agent is unable to automatically transmit these messages, all detailed information as stated above must be manually delivered to C.A.L.'s handling agent LACHS in Liege Belgium (or to C.A.L.'s handling agent in local point of departure in Europe if the flight will depart from any other destination than Liege).

The MAWB and HAWB must show complete and accurate data of all items such as From, To, shipper, consignee, number of pieces, weight and description of goods (general terms as "communication equipment" are not acceptable).

C.A.L. has made significant investments in its IT systems and resources to ensure full compliance with the above new regulations, enforced by the Israel Custom's authorities.

As this new regulation will require data transmitting and / or manual data key-in we will add an extra service charge for the following:

- For each Master and / or House Air waybill received by electronic message to CAL's system:  
2.60Eur Per AWB and HAWB
- For each Master and / or House Air waybill received by manual manifest and keyed into the into the system by CAL 10.60Eur Per AWB and HAWB

The above is applicable to all shipments with destination TLV.

Kindly share this message with your clients and all relevant parties in your organization.

C.A.L. IT and C.A.L. Import Department will be happy to assist should you require any additional clarification regarding this issue.

Sincerely yours,

Mor Goldfinger  
V.P. Commercial  
C.A.L Cargo Airlines Ltd.